

Lower Lights Health Website Privacy Policy

*Effective Date: **February 1, 2025***

Lower Lights Health (“LLH,” “we,” “our,” or “us”) is committed to protecting the privacy of visitors to our website: www.lowerlights.org/www.llchc.org. This Privacy Policy explains what information we collect through our website, how we use it, and your rights related to that information.

1. Information We Collect

We collect personal information from website visitors only when it is voluntarily submitted, such as when you:

- Complete our **Volunteer Interest Form**
- Choose to **sign up for MyChart** via the referral link provided on our website

The types of personal information we may collect include:

- Name
- Email address
- Phone number
- Other information you voluntarily submit related to volunteering

We do not collect health information or medical records on our website. Any personal health information (PHI) submitted through MyChart is protected by MyChart’s secure, HIPAA-compliant platform and not governed by this website privacy policy.

2. Use of Information

Information submitted through our website is used solely for the purposes of:

- Responding to your inquiry or volunteer interest
- Facilitating appropriate follow-up by Lower Lights Health staff
- Referring you to the MyChart platform when requested

We do **not** share, sell, or lease your personal information with third parties for marketing purposes.

3. Data Security

We take appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. While no method of transmission over the Internet is 100% secure, we strive to use commercially acceptable means to protect any data shared through our website.

MyChart is a separate, encrypted platform managed by our healthcare software provider, and any data submitted through MyChart is governed by that platform's own privacy and security policies.

4. Third-Party Links

Our website may contain links to external sites, including MyChart. Lower Lights Health is not responsible for the content or privacy practices of any third-party websites. We encourage you to read their privacy policies before submitting any personal information.

5. Cookies and Analytics

Currently, Lower Lights Health does not use cookies or tracking technologies for advertising or analytics purposes. If this changes in the future, we will update this Privacy Policy accordingly.

6. Your Rights and Choices

If you submit personal information through our website, you may request:

- Access to the information we've collected about you
- Correction of inaccurate data
- Deletion of your personal information (subject to applicable record-keeping laws)

To make such a request, please contact us at:

info@llchc.org

(614) 274-1455

7. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices. Updates will be posted on this page with the “Effective Date” at the top.

8. Contact Us

If you have any questions about this Privacy Policy or how we handle your information, please contact:

Lower Lights Health

1160 W. Broad Street, Columbus, OH 43222

info@llchc.org

(614) 274-1455