

For the LLCHC Website:

Report A Concern

Call the Compliance Manager at 614-274-1433 Ext. 6410

The Board of Directors, Medical Staff and Management at Lower Lights Christian Health Center support our patient's rights by providing a grievance process to respond to your concerns regarding patient rights, quality of care, and patient safety.

We encourage you to contact us with your concerns. You can contact us verbally or in writing by:

Verbal Grievance

Ask to speak with our Compliance Manager at 614-274-1455, Ext 6410 or call 614-274-1455 and ask for the Compliance Manager.

Written Grievance

Write to us at:

Patient Experience
Lower Lights Christian Health Center
1160 West Broad Street
Columbus, OH 43222

While we strive to assist all patients with their concerns, you also have the right to contact:

Ohio Department of Health
Phone 1-800-342-0553
Email: HCComplaints@odh.ohio.gov