



# Lower Lights

## Christian Health Center

### Discrimination is Against the Law

Lower Lights Christian Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, sex, national origin, age, disability, religion, sexual orientation, or inability to pay. Lower Lights does not exclude people or treat them differently because of race, color, sex, national origin, age, disability, religion, sexual orientation, or inability to pay.

Lower Lights Christian Health Center:

- Provides free aids and services to people with disability to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Chief Compliance Officer at [compliance@llchc.org](mailto:compliance@llchc.org) or by calling 614-274-1455 (phone) or 614-274-1433 (fax). If you believe that Lower Lights Christian Health Center has failed to provide these services or discriminated in another way on the basis of race, color, sex, national origin, age, disability, religion, sexual orientation, or inability to pay, you can file a grievance with the following:

Chief Compliance Officer  
1160 W. Broad Street  
Columbus, OH 43222  
(614) 274-1455 (phone)  
(614) 274-1433 (fax)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Compliance Officer, Rich Thompson is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019  
1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>